

Claiming for Workers Compensation



Workers compensation may be claimed if you have had time off work or if medical expenses have been incurred due to a work-related injury or disease. Coal Mines Insurance (CMI) administers the Workers Compensation Scheme for workers employed in the NSW coal industry.

If you have been injured whilst at work:

- Tell your employer or supervisor as soon as possible
- Complete your employer's designated 'notification of injury' form
- See your doctor and ask for a SIRA (State Insurance Regulatory Authority) Certificate of Capacity as soon as possible. Back-dated medical certificates may not be accepted by CMI
- Provide your employer with your SIRA Certificate of Capacity and completed Workers Injury Claim Form as soon as possible. Your employer must lodge your claim with CMI within 48 hours of notification
- If you cannot complete the form yourself, you can have a family member or union official assist you.

Once CMI receives the documentation as listed above, they will:

- Contact you, your employer and nominated treating doctor (as required) if you are suffering from a significant injury to ensure you receive help with your recovery and return to work. A significant injury is an injury that results in more than 7 days total or partial absence from normal duties
- Notify you (in writing) if your claim has been accepted or denied within 21 days. This may be extended to 42 days if there is a reasonable excuse.

How does CMI make a decision on a workers compensation claim?

CMI will gather information from you, your workplace and treatment providers to assist in making a timely decision on your claim. Importantly, CMI will communicate with you early to ensure you are receiving the right support to assist you in your recovery from injury and return to work as early as possible.

All decisions by CMI are evidence based.

CMI may also require you to attend a medical examination by an independent medical examiner.