



## Noise-induced hearing loss (NIHL) is commonly known as ‘industrial deafness’.

If you are concerned about your hearing, you should ask your doctor for an assessment.

You may be able to claim for the cost of hearing aids and certain hearing tests if your hearing loss is the result of working in a noisy environment.

### Please note:

**If you have left the NSW coal mining industry and have since worked in a noisy environment, your claim must be lodged against your last noisy employer.**

If you are unsure of your rights, please contact either your CFMMEU Union Representative or a Coal Mines Insurance (CMI) Industrial Deafness Specialist (contact details below).



## How to lodge a claim for industrial deafness

- Your GP will need to provide a report stating that he/she believes you are suffering from some hearing loss due to the noisy environment you work/worked in.
- Complete and send an **Industrial Deafness Claim Form** to CMI:

**CMI Legal Services**  
PO Box 219  
Boolaroo NSW 2284

Or email [cmilegal@coalservices.com.au](mailto:cmilegal@coalservices.com.au)

- Or, your CFMMEU Union Representative can lodge a claim on your behalf.
- CMI will contact you to talk through your claim and will let you know if further information is needed to make a decision.

**If your claim is declined**, CMI will write to you to explain why. You may also contact the team by phone.

**If your claim is accepted**, you may need to attend a ‘Medical Panel Assessment’ to assess your hearing loss. The assessment is arranged by the District Court and CMI will work with you to lodge the necessary paperwork.

**Our Industrial Deafness Specialists will work with you to lodge the necessary paperwork.**

### CFMMEU NSW:

**Northern District**  
T: 1300 712 791

**South-West District**  
T: (02) 4271 7577

### CMI Industrial Deafness Specialists:

**Singleton**  
T: (02) 6571 9999  
E: [cmi.singleton@coalservices.com.au](mailto:cmi.singleton@coalservices.com.au)

**Woonona**  
T: (02) 4286 5430  
E: [cmi.woonona@coalservices.com.au](mailto:cmi.woonona@coalservices.com.au)