



Quality Policy, Mission and IMS Scope

Quality Policy

The Management of Mine Safety Technical Services (MSTS) is committed to compliance with the Australian Standards AS/ISO 9001, AS ISO/IEC 17025, AS ISO/IEC 17020, and other Standards and Regulations.

MSTS Management has been given the responsibility by Coal Services Pty Ltd.'s (CSPL) Mines Rescue, Regulation and Compliance Division to define and comply with the following Quality Policy Statements:

MSTS continually works to:

Be the trusted industry partner to its main *stakeholders by providing specialised mine technical services in repair and overhaul, calibrations, laboratory analysis, and sales of focused products and services.

Provide excellent customer service to its clients.

Comply with the requirements outlined in its Integrated Management System.

Implement continuous improvement in its Integrated Management System.

Our Mission

We are the industry leaders in products and services catering to mines.

We enable safety and compliance by delivering services that provide peace of mind to our customers.

We deliver exceptional customer experiences.

Integrated Management System Scope

“Technical services associated with repair, overhaul of explosive protection equipment Exi, and calibration of gas detection equipment.

Analysis of Gas samples, Occupational Hygiene samples and Diesel emissions.

Provision of training modules associated with the technical safety services that MSTS provide.

Sales and service of SMARTGAS System and other technical safety products”.

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B Howell

Manager